

# DELABIE

## DELABIE HAS EXTENDED ITS WARRANTY FROM 10 TO 30 YEARS ON ALL ITS PRODUCTS AND INCREASED THE LIFESPAN OF ITS SPARE PARTS TO UP TO 50 YEARS FOR TECHNICAL PRODUCTS



DELABIE, leading European manufacturer of taps and sanitary ware for public places, has extended its warranty to 30 years for all products, and will guarantee 50 years of reparability on its technical products. Through this commitment, DELABIE is reaffirming its founding principle: to create quality products designed to last.

**30** YEAR  
WARRANTY

### Warranty extension from 10 to 30 years across all products

DELABIE's has now extended its warranty to thirty years, reflecting the brand's unwavering confidence in the quality and exceptional longevity of its product ranges. This decision is based on concrete evidence: DELABIE

taps have an average lifespan of 25 years before replacement.

Moreover, these replacements are typically due to refurbishments of the premises rather than product failures.

### A commitment to providing spare parts for 50 years on technical products

**50** YEARS  
REPAIRABILITY

Every year, DELABIE sells over 150,000 [spare parts](#). This results in repaired products rather than discarded ones, preserving resources. DELABIE is now committed to supplying spare parts for 50 years across all its technical products.

#### Did you know?

If the [TEMPOMATIC 4 electronic tap](#) malfunctions, replacing just the solenoid valve, available as a spare part, costs 70% less than replacing the entire tap.

### Reparability considered right from design stage

Spare parts are redundant if the products cannot be easily and quickly disassembled and reassembled. Therefore, these criteria are central to DELABIE's design philosophy. Alongside the information available on [www.delabie.com](http://www.delabie.com), each product is accompanied by a simple and appropriate [installation guide](#). Additionally, the company provides local access to responsive, technical experts to guide potential repairs.



### Products made to last... since 1928

Since its inception, DELABIE has always prioritised offering high quality products that remain in use for many years. When time inevitably takes its toll, the company provides spare parts to facilitate repairs instead of replacements. For instance, [the TEMPOSTOP tap](#), launched in 1993 and celebrating its 40<sup>th</sup> anniversary this year, continues to be widely used in many Public and Commercial Buildings. To ensure this longevity, a dedicated team of 40 people in DELABIE's research and development department adheres to an ambitious daily charter: creating products resistant to vandalism and intensive use thanks to robust materials and expert design.



*"Many products are designed with a short lifespan and falsely promoted as recyclable, obscuring their real environmental impact. Instead of focusing on component recycling, which remains a source of pollution, it's better to create high-quality, durable, and easily repairable products. All DELABIE products are designed to last for decades, and spare*

*parts are available for 50 years, emphasizing sustainability over disposability."* **Luc DELABIE, CEO of the DELABIE Group**

## PROJECT BRIEF /

DELABIE, leading European manufacturer of taps and sanitary equipment for public facilities, has announced the extension of its warranty across all products to 30 years. Furthermore, the brand now commits to ensuring a 50-year reparability on all its technical products, notably through the provision of spare parts over this period. Through this commitment, DELABIE is reaffirming its founding principle: to create quality products that are, above all, designed to last.

Images available on our website [delabie.com](https://delabie.com), in the **PRESS** section

### **DELABIE, manufacturer's expertise**

*DELABIE, a 100% family-owned French company, founded in 1928, is the European market leader in water controls and sanitary equipment for public and commercial places. The company offers five product ranges specifically for this market: Commercial water controls, Hospital water controls, Accessibility and Hygienic accessories, Stainless steel sanitary ware and Specialist water controls.*

*Over 2,000 DELABIE manufactured items, including international references, are exported from its factory in France to more than 90 countries.*

*The company has 9 subsidiaries worldwide: Germany, Austria, Benelux, United Kingdom, Spain, Portugal, Poland, United Arab Emirates (Dubai) and China (Hong-Kong).*

*For many years, DELABIE has placed ecological concerns at the heart of its philosophy, offering products that are as stylish as they are responsible and sustainable.*

*For our facilities, production methods, dematerialization, packaging, employee commitment... DELABIE is proud to have received the ECOVADIS silver medal in 2023.*

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